

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 06th day of March'2024
C.G.No.139/2023-24/Tirupati Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Smt. I. Bharathi, D.No.6-1,
Thavadapalli (V), Samudrapalli (Panchayat),
Palamaner (M), Chittoor Dist.

Complainant

AND

1. Dy. Executive Engineer/O/Palamaner
2. Executive Engineer/O/Punganur

Respondents

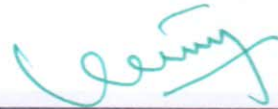
This complaint came up for final hearing before this Forum through video conferencing on 05.03.2024 in the presence of the complainant and respondents and having considered the material placed by both the parties, this Forum passed the following:

ORDER

01. The complainant filed the complaint stating that she applied for agricultural service connection in December'2023 but so far the same is not released.



- 02.** The said complaint was registered as C.G.No.139/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the complainant applied for agricultural service connection in December'2023 but they are releasing the agricultural service connections as per the priority list approved by the department. They further state that so far they released the agricultural service connections upto August'2023 as per the priority list and some more time will be taken to release the service connection of the complainant and she has to wait until her turn comes.
- 03.** Heard both the parties through video conferencing.
- 04.** According to the respondents, they are releasing the agricultural service connections as per the seniority in the priority list maintained by the department. Hence, the complainant has to wait for some more time until her turn comes. The respondents are directed to release the service connection to the complainant as per her seniority in the priority list. Accordingly, the complaint is closed. No order as to costs.
- 05.** The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of



Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of March'2024.

Chairman 06/03/2024

CHAIRPERSON

K. Ramaswamy
Member (Finance) 06/03/2024

S. Srinivas
Member (Technical) 6/3

G. Srinivas
Member (Independent) 6/3/2024

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

Chairman